



Commitment Policy

Introduction

Community First Maintenance is dedicated to delivering exceptional service and fostering strong relationships with our clients, employees, and community. Our commitment policy outlines our dedication to quality, safety, environmental sustainability, and community engagement.

Our Commitments

Commitment to Quality

- We are dedicated to providing high-quality services that meet and exceed our clients' expectations.
- We continuously seek to improve our processes, skills, and services through regular training, feedback, and innovation.
- We adhere to industry best practices and standards to ensure the highest level of service delivery.

Commitment to Safety

- We prioritize the health, safety, and well-being of our employees, clients, contractors, and the community.
- We maintain a comprehensive Work Health and Safety (WHS) program, including regular risk assessments, training, and compliance with all relevant safety regulations.
- We encourage a culture of safety awareness and proactive reporting of hazards and incidents.

Commitment to Environmental Sustainability

- We strive to minimize our environmental impact through sustainable practices and continuous improvement.
- We implement measures to reduce waste, conserve resources, and prevent pollution in all our operations.
- We promote environmental awareness and responsibility among our employees, clients, and stakeholders.

Commitment to Community Engagement

- We are dedicated to supporting and giving back to the communities in which we operate.
- As an Indigenous-owned business, we are committed to creating job opportunities and fostering a culture of respect and collaboration.
- We actively participate in local community projects and initiatives that promote social and environmental well-being.



Commitment to Integrity and Accountability

- We conduct our business with honesty, integrity, and transparency.
- We hold ourselves accountable to our clients, employees, and stakeholders for our actions and decisions.
- We regularly review and update our policies and practices to ensure they align with our commitments and values.

Implementation

- **Communication:** We ensure that our commitments are communicated clearly to all employees, clients, and stakeholders through regular updates, training, and documentation.
- **Training:** We provide comprehensive training to our employees to equip them with the knowledge and skills needed to uphold our commitments.
- **Monitoring and Review:** We regularly monitor and review our performance against our commitments, identifying areas for improvement and implementing necessary changes.

Conclusion

Community First Maintenance is committed to excellence in all aspects of our operations. Through our dedication to quality, safety, environmental sustainability, community engagement, and integrity, we aim to build lasting relationships and contribute positively to the communities we serve.